



Information on the processing of personal data through a video surveillance system



The purpose of this Privacy Notice is to explain the way and the reasons for which we process your Personal Data (image data) collected through a video surveillance system at our premises. Please read this notice carefully.

Who will process your Personal Data

Generali Hellas Insurance Company S.A. will process your Personal Data, acting as Data Controller. You can contact us at the following address:

Syggrou Ave. & Lagoumitzi 40
117 45 Athens
Telephone: +30 2108096100
email: info@generali.gr

If you have any questions regarding the processing of your Personal Data, if you wish to exercise any of your rights, or file a complaint in respect of your Personal Data, you may contact our Data Protection Officer, either via e-mail at dpo@generali.gr or by post to Generali's address to the attention of the Data Protection Officer.

For what purpose will we process your Personal Data

Generali uses a video surveillance system for the purpose of protecting persons and property. Processing is necessary for the purposes of the legitimate interests pursued by Generali as Data Controller (art. 6 par. 1 (f) of the General Data Protection Regulation).

Analysis of legitimate interests

Generali's legitimate interest lies in the need to protect its premises and the goods contained therein from unlawful acts, such as theft. The same applies to the safety of life, physical integrity, health, as well as the property of Generali staff and third parties legally present in the area under surveillance. We only collect image data and limit the camera capture to areas where we have assessed that there is an increased likelihood of illegal activity or an increased need to control physical access and take security measures, such as at the entrances of the building, its external perimeter, stairwells, balconies, server room and parking. We do not focus on areas where the privacy of the persons whose images are being captured may be excessively impacted, including their right to the protection of Personal Data.

With whom we share your Personal Data

The recorded material is accessible only by the competent / authorized personnel of Generali and of the cooperating security company, which is in charge of the security of the premises. This material is not transmitted to third parties, except in the following cases: a) to the competent judicial, prosecuting and police authorities when it contains information necessary for the investigation of a criminal offense involving persons or property of the Data Controller; b) to the competent judicial, prosecuting and police authorities when requesting data, lawfully, in the performance of their duties, and c) to the victim or the perpetrator of a criminal act, in the case of data which may constitute evidence of such act.

For how long we retain your Personal Data

We retain your Personal Data for fifteen (15) days, after the lapse of which they are automatically deleted. In case we note an incident during this period, we isolate a part of the video and keep it for another (1) month, in order to investigate the incident and start legal proceedings to defend our legitimate interests, while if the incident concerns a third party, we will keep the video for up to three (3) more months.

Your rights with respect to Personal Data

You may exercise the following rights with respect to your Personal Data:

- Access: you have the right to know if we are processing your image and, if so, to receive a copy
- Restriction of Processing: you have the right to ask us to restrict processing, such as not deleting data that you deem necessary to establish, exercise or support legal claims
- Objection: you have the right to object to the processing
- Erasure: you have the right to request that we delete your data

You may exercise your rights through our website, or alternatively, you may directly contact our Data Protection Officer either via e-mail at dpo@generali.gr or by post to Generali's address to the attention of the Data Protection Officer. To examine a request related to your image, you must tell us approximately when you were within range of the cameras and give us an image of you to help us locate your data and hide the data of third-party images. Alternatively, we offer you the possibility to come to our premises to show you the images in which you appear. We also note that the exercise of the right of objection or erasure does not imply the immediate erasure of data or the modification of the processing. In any case, you will receive a detailed answer within the deadlines set by the GDPR.

How to file a complaint

In case you consider that the processing of the data concerning you violates the General Data Protection Regulation [(EU) 2016/679], you may file a complaint with the Data Protection Authority: 1-3, Kifissias Ave., 115 23 Athens, <https://www.dpa.gr/>, tel. 210 6475600.